SEASONAL WILD ENCOUNTERS

Looking for a career with a dynamic organization that is committed to protecting wildlife? We are interested in dedicated individuals who are positive, enthusiastic and passionate about wildlife conservation and protecting our planet.

Our Toronto Zoo is a mission-based, not-for-profit organization whose mission is connecting people, animals and conservation science to fight extinction.

Our Toronto Zoo serves more than 1.2 million guests each year on over 500 acres and the foundation of all of our work is based on four cares:

- We care about our animals
- We care about our team
- We care about our guests
- We care about our community

We strive to have this caring culture grounded in the principles of equity, diversity and inclusion. We commit to collaborating with our teams, guests and community to reflect and celebrate the rich diversity of Toronto and Canada.

As a world class accredited zoo and part of the global conservation community we work with the World Association of Zoos and Aquariums and the International Union for the Conservation of Nature and collaborate with governmental agencies, conservation and science non-governmental organizations and corporate and academic partners to share our knowledge and learn from each other to enhance our collective impact.

With the support of funding from the HRDC Canada Summer Jobs program, The Toronto Zoo is currently recruiting for seasonal employee to join our Wild Encounters team for the Summer of 2021. Do you enjoy delivering engaging tours and having tons of fun in an outdoor work environment? Are you outgoing and reliable with excellent interpersonal skills? Do you love animals and have a passion for conservation? If so, become a member of our Wild Encounters Team, delivering daily unique experiences until Labour Day weekend. Our guests will appreciate your good nature, knowledge, exceptional service standards and positive outlook. Combine your positive outgoing attitude with our stimulating work environment and we create a winning team for the Zoo’s 2021 peak season!

We are currently accepting applications for seasonal employment to start now and run until September 6, 2021.

Seasonal positions are available to persons 16 years of age and over.

Wage Rate: $14.25/hr.

Hours of Work: up to 40 hours per week

Responsibilities include but are not limited to:
- Delivering conservation messaging and unique wild encounter experiences for groups of 10 or more with varying age ranges
- Working with Wildlife Care staff to maintain exhibits in preparation of booked tours and guest experiences
- Engaging with guests to promote the Wild Encounter Experiences at various venues and events
- Tour Preparation, conduct tour surveys, prepare tour scripting and answer all guest inquiries.
- Create, prepare and deliver Animal Enrichment items for on-site events (Animal Birthdays, Special events, Holidays)
- Other duties as required
QUALIFICATIONS:

- Between 15 and 30 years of age (grant requirement)
- Be a Canadian citizen, permanent resident, or person who has been granted refugee status in Canada under the Immigration and Refugee Protection Act (grant requirement)
- Be legally entitled to work in Canada in accordance with relevant provincial or territorial legislation and regulations. International participants are not eligible. Recent immigrants are eligible if they are Canadian citizens or permanent residents (grant requirement)
- Be enrolled in, or recent graduate of, post-secondary education, preferably in biology or other animal related field
- Experience working with and strong knowledge of animals, plants and conservation initiatives
- Strong customer service and interpersonal skills
- Demonstrate an awareness of and commitment to sustainable practices
- Previous experience providing interpretation, including public speaking
- Have experience working with a variety of age groups in an outdoor setting
- Good written/oral communication skills
- Able to work well with others in a team environment but also independently when required
- Must be physically capable of performing the essential duties of the job.
- Must be available to work a total of 5 days per week, including weekends, shifts and holidays.
- Police Reference Check is required (upon offer of employment)

The successful candidate will be required to provide an abstract of their driver’s license at their own expense upon commencement of employment.

CANDIDATES MAY BE REQUIRED TO TAKE A WRITTEN AND/OR PRACTICAL EXAMINATION RELEVANT TO THE POSITION.

If interested in being considered for this position, please click on the link below and complete the instructions on the questionnaire. You will be required to submit a resume and cover letter that clearly outlines how you meet the qualifications listed, no later than Monday, June 14th, 2021.

https://forms.office.com/r/7ErpCVtxrY

While we appreciate the interest of all applicants, only those selected for an interview will be contacted.

The Toronto Zoo is an equal opportunity employer and encourages participation from the Government of Canada's job equity groups. Accommodation is provided for any employee with disabilities, as defined under the Ontario Human Rights Code. If contacted for an interview, and you require specific accommodation for the interview process because of a disability or a medical need, then please advise the person contacting you of your requirements, so that arrangements can be made for the appropriate accommodations to be in place before you begin the interview process.

The Toronto Zoo respects the principles of equity, diversity and inclusion and seeks to model these principles in all that we do. We are committed to fostering an inclusive workforce where all employees feel respected, supported and valued. We strive to create an environment that represents the rich diversity of our guests and our community and encourage applications from all qualified individuals who can contribute to enhancing our commitment to equity, diversity and inclusion. Applications are especially encouraged from racialized persons/persons of colour, Indigenous/Aboriginal People of North America, persons with disabilities, LGBTQ persons, and women.