



NON-PERMANENT SAFETY & SECURITY

DURATION:	ASAP to December 31, 2021
HOURS PER WEEK:	Up to 40 Hours per week
RATE OF PAY:	\$16.90 per hour

Looking for a career with a dynamic organization that is committed to protecting wildlife? We are interested in dedicated individuals who are positive, enthusiastic and passionate about wildlife conservation and protecting our planet.

Our Toronto Zoo is a mission-based, not-for-profit organization whose mission is connecting people, animals and conservation science to fight extinction.

Our Toronto Zoo serves more than 1.2 million guests each year on over 500 acres and the foundation of all of our work is based on four cares:

- We care about our animals
- We care about our team
- We care about our guests
- We care about our community

We strive to have this caring culture grounded in the principles of equity, diversity and inclusion. We commit to collaborating with our teams, guests and community to reflect and celebrate the rich diversity of Toronto and Canada.

As a world class accredited zoo and part of the global conservation community we work with the World Association of Zoos and Aquariums and the International Union for the Conservation of Nature and collaborate with governmental agencies, conservation and science non-governmental organizations and corporate and academic partners to share our knowledge and learn from each other to enhance our collective impact.

Reporting to: Under the direction and supervision of the Supervisor of Safety & Security or their designate, this uniformed position will assist with the daily operations of the Safety & Security Branch. This position will assist and provide support in implementing the approved Strategic Plan.

RESPONSIBILITIES:

- Providing excellent guest service to our guests.
- Providing crowd control.
- Assisting in enforcing Toronto Zoo Health & Safety policies.
- Directing traffic in the parking lots
- Checking visitor admissions tickets for validity.
- Communicating general information and assisting visitors as required.
- Keeping the Supervisor informed of all activities.
- Documenting shift activities in assigned memo book/notebook.
- Responding to emergencies as directed.
- Assisting full-time/permanent staff as directed.
- Preparing written reports on any incidents directly involved in.
- Perform mobile and foot patrol.
- Performing other related duties as required.

QUALIFICATIONS:

- Must be willing and able to work weekends, shifts and holidays.
- Must possess a **valid Ontario Security Guard licence** issued under (PSISA).
- Must possess a **valid Standard (or Emergency) First Aid and Basic Rescuer CPR (level "C")** Certification.
- Must possess a **Full G Driver's licence in the Province of Ontario, with a good driving record.**
- Must have a good working knowledge of safety related legislation (OHSA).
- Must possess excellent oral/written communication skills.
- Must possess excellent customer service/interpersonal skills.

- Previous experience in the public attraction industry would be an asset.
- AED training would be an asset.
- Currently enrolled in or a graduate of a recognized law enforcement program at a post-secondary institute

CANDIDATES MAY BE REQUIRED TO TAKE A WRITTEN AND/OR PRACTICAL EXAMINATION RELEVANT TO THE POSITION.

If interested in this position, please click on the link below and complete the instructions in the questionnaire. You will be required to submit your resume and cover letter.

To apply click here: <https://forms.office.com/r/2hnFXAxfGz>

While we appreciate the interest of all applicants, only those selected for an interview will be contacted.

The Toronto Zoo provides accommodation for employees with disabilities, as defined under the Ontario Human Rights Code. If contacted for an interview, and you require specific accommodation for the interview process because of a disability or a medical need, then please advise the person contacting you of your requirements, so that arrangements can be made for the appropriate accommodations to be in place before you begin the interview process.

The Toronto Zoo respects the principles of equity, diversity and inclusion and seeks to model these principles in all that we do. We are committed to fostering an inclusive workforce where all employees feel respected, supported and valued. We strive to create an environment that represents the rich diversity of our guests and our community and encourage applications from all qualified individuals who can contribute to enhancing our commitment to equity, diversity and inclusion. Applications are especially encouraged from racialized persons/persons of colour, Indigenous/Aboriginal People of North America, persons with disabilities, LGBTQ2S persons, and women.

Please be advised the Toronto Zoo requires mandatory COVID-19 vaccinations for employees.