



SPLASH ISLAND ATTENDANT

DURATION: May to September 2020

RATE OF PAY: \$13.15 - \$14.00

Reporting to the Supervisors of Security & Safety or their designate, this unionized and uniformed position will provide assistance with respect to basic supervision and provide excellent customer service to all visitors and their families who attend the Splash Island wet play area and the Toronto Zoo in general. This position will also assist and provide support in implementing the Strategic Plan.

RESPONSIBILITIES:

- Enforce all pertinent/posted by-laws, policies/procedures of Splash Island and the Toronto Zoo
- Assist with crowd control and supervision of children while in Splash Island
- Respond to emergency calls at Splash Island and neighboring vicinity as directed
- Keep the Supervisor informed of all activities at Splash Island and the neighboring vicinity
- Document all provided first aid assistance and special incidents in assigned logbook
- Control access to Splash Island to children under 12 years of age with a guardian
- Prepare written documentation as required for shift start/end using assigned templates
- Maintain and clean Splash Island before opening to the public using assigned equipment
- Perform other related duties as directed/required

QUALIFICATIONS:

- Required - valid Standard or Emergency First Aid and Basic Rescuer CPR (level "C")
- Required - excellent customer service/interpersonal skills
- Required - excellent oral/written communication skills
- Required - must have availability to be scheduled **up to** 40 hours/week (5 days / 8 hour shifts)
- Required - willing/able to work weekends/holidays up to **and including** Labour Day weekend
- Asset - previous work experience at a large, public attraction
- Asset - good working knowledge of safety related legislation (OHSA)
- Asset - AED training

If you are interested in applying for this position, please send your resume and a cover letter no later than Monday, April 6th at 4:00pm to*:

Email: hr@torontozoo.ca

***Please state "Application for Splash Island Attendant" in the subject line of your application.**

While we appreciate the interest of all applicants, only those selected for an interview will be contacted.

The Toronto Zoo provides accommodations for individuals with disabilities, as defined under the Ontario Human Rights Code. If contacted for an interview, and you require specific accommodation for the interview process because of a disability or a medical need, then please advise the person contacting you of your requirements, so that arrangements can be made for the appropriate accommodations to be in place before you begin the interview process.