



SEASONAL SAFETY & SECURITY

DURATION: May to September
RATE OF PAY: \$14.00 per hour

Under the direction and supervision of the Supervisor of Safety & Security or their designate, this uniformed position will assist with the daily operations of the Safety & Security Branch. This position will assist and provide support in implementing the approved Strategic Plan.

RESPONSIBILITIES:

- Providing excellent guest service to our guests.
- Providing crowd control.
- Directing traffic in the parking lots
- Checking visitor admissions tickets for validity.
- Communicating general information and assisting visitors as required.
- Keeping the Supervisor informed of all activities.
- Documenting shift activities in assigned memo book/notebook.
- Responding to emergencies as directed.
- Assisting full-time/permanent staff as directed.
- Preparing written reports on any incidents directly involved in.
- Perform mobile and foot patrol.
- Performing other related duties as required.

QUALIFICATIONS:

Your application must describe your qualifications as they relate to:

- Must be willing and able to work weekends and holidays **up to and including Labour Day weekend.** (Availability in the fall is an asset)
- Must possess a **valid Ontario Security Guard licence** issued under (PSISA).
- Must possess a **valid Standard (or Emergency) First Aid and Basic Rescuer CPR (level "C")** Certification.
- Must possess a **Full G Driver's licence in the Province of Ontario, with a good driving record.**
- Must have a good working knowledge of safety related legislation (OHSA).
- Must possess excellent oral/written communication skills.
- Must possess excellent customer service/interpersonal skills.
- Previous experience in the public attraction industry would be an asset.
- AED training would be an asset.
- Being currently enrolled in a recognized law enforcement program at a post-secondary institute (or graduate) is preferred.

If you are interested in applying for this position, please send your resume and cover letter by Friday, March 27th, 2020*:

Email: hr@torontozoo.ca

***Please state "Application for Seasonal Safety & Security" in the subject line of your application.**

While we appreciate the interest of all applicants, only those selected for an interview will be contacted.

The Toronto Zoo provides accommodations for individuals with disabilities, as defined under the Ontario Human Rights Code. If contacted for an interview, and you require specific accommodation for the interview process because of a disability or a medical need, then please advise the person contacting you of your requirements, so that arrangements can be made for the appropriate accommodations to be in place before you begin the interview process.