



Toronto Zoo Donation Policy

DONATIONS REQUESTS:

The Toronto Zoo is a not-for-profit organization and has supported various fundraising events through its donations program. Due to the high volume of requests received annually, kindly follow the guidelines to determine your eligibility before submitting a request.

THE TORONTO ZOO SUPPORTS:

Requests that are related to the Zoo's mission of educational, environmental, conservationists
<http://www.torontozoo.com/ExploreTheZoo/Vision/>.

THE TORONTO ZOO DOES NOT PROVIDE DONATIONS FOR:

Functions requesting loot bag gifts, door prizes or personal prizing.
Monetary requests for cash.
Individual requests such as weddings or stag and does.
Sporting teams or sporting events.
Political, fraternal or social organizations.

IF ELIGIBLE HOW TO APPLY FOR A DONATION/REQUEST:

- Must be submitted 8 weeks prior to the scheduled date of the fundraising event.
- Must be received in writing on the organization's letterhead, emailed and attached through our web site: <http://www.torontozoo.com/contactus.asp> and follow the link tzwebmaster@torontozoo.ca.
- Must provide the actual date of the event and purpose for fundraising.
- Must have an official's contact name, phone number, return mailing address and email contact.
- Any requests from schools who are successful candidates will have their donation forwarded to the attention of the Principal at the said school.
- **Note:** Any donation that does not provide the above information will not be considered.
- We do not accept requests or inquiries about the status of a request by phone, and no phone call will be returned.
- Successful applicants will be contacted by mail no less than one month prior to the date of their scheduled event.
- In our efforts to help preserve the environment and promote conservation, we ask that your organization remit requests by email. Do not fax or mail your request, if you have already submitted an email.





GUIDELINES FOR ALLOTMENT:

- Maximum of (2) Toronto Zoo Guest Passes Currently Valued up to \$29.00 each.
- *Donations are offered once in the calendar year.*
- Occasionally donations may be offered to organizations raising funds for registered charities at the discretion of the Toronto Zoo on a case by case review.

GROUP DISCOUNTED RATES:

If you are enquiring about a group visit of 20 or more guests, there is a 15% discounted rate. Should your group reduce in size current rates will apply according to the age category.

Visit our web site at <http://www.torontozoo.com/ExploreTheZoo/Admission.asp> or contact our Guest Services at 416-392-5929 for further assistance.

The Toronto Zoo assumes no responsibility and will not re-issue any passes that are lost, misplaced or expired. These passes are non-refundable and not permitted for re-sale on any web site, other than for the event they were offered to.

ALL PASSES MUST BE REDEEMED WITHIN THE YEAR IN WHICH THEY ARE ISSUED, AS NO EXTENSION WILL BE PROVIDED.

