

# Welcome to Your Toronto Zoo!

We are committed to creating an environment that is inclusive and welcoming. We celebrate the diverse backgrounds, perspectives, values, and experiences of all people. Creating a safe, welcoming space for all is a responsibility for everyone.

## Hours

**Weekdays:** 9:30am to 4:30pm

**Weekends/Holidays\*:** 9:30am to 6:00pm

\*March break & Easter weekend will follow holiday hours

\*\*Hours subject to change without notice. Last admission 1 hour before closing.

The Toronto Zoo is excited to announce that we are KultureCity certified. This means that we have new accessibility tools to help guests with sensory needs or invisible disabilities.



For more information, visit our accessibility hub at the front entrance and scan here for our sensory map.

Sensory Map



### Please BEAR with us!

You may encounter some areas that are temporarily closed.

We are investing in our Zoo and making improvements for our animals and for you, our valued guests and members!

## Suggested Route

During construction, we recommend starting your visit by heading to the right when you walk in the front entrance as our Indo-Malaya Zoo area is currently a one-way loop with animals viewable.

This way you can start with the largest and furthest areas of the Zoo, (Africa, Americas, Tundra Trek, Australasia and Eurasia) and finish with Indo-Malaya at the end of your visit.

Reminder there is currently no quick exit from Africa, and it will be approximately a 15-20 minute walk to the Welcome Area/Exit from the African areas.

We hope you enjoy your visit!

## APPLY TODAY'S ADMISSION TOWARDS YOUR Membership!

Memberships pay for themselves in as few as two visits.

Become a Member today and enjoy your Toronto Zoo year-round!

\*Only admissions for registering members can be applied. Valid for two weeks from date of visit.



• Live

NEVER MISS A MOMENT!



zoolife.tv/tz

### Watch me LIVE from anywhere.

Activate your **zoolife** account for a limited time only. You qualify for this access if you purchase a zoo day-ticket OR any Toronto Zoo memberships purchased or renewed after June 5th, 2023

## Become a Champion for Wildlife by Volunteering at Your Toronto Zoo.

For more information and to apply visit [torontozoo.com/volunteer](https://torontozoo.com/volunteer).

## wild ENCOUNTERS



Book at [torontozoo.com/wildencounters](https://torontozoo.com/wildencounters)



## Support Your Toronto Zoo

### Help Us Save Wildlife & Wild Spaces

Our Wilding Endangered Species Preservation Fund is furthering your Toronto Zoo's impact worldwide by providing financial support to conservation projects in the wild ("in-situ"). To learn more about our impact or contribute to the fund, scan the QR code below with your mobile device or visit [wildlifeconservancy.ca](https://wildlifeconservancy.ca).



### Adopt a Toronto Zoo Animal

Commemorate your special day at the Toronto Zoo and join our wild family by adopting your favourite Toronto Zoo animal for as little as \$25. For more information or to Adopt an Animal, scan the QR code above with your mobile device or visit [wildlifeconservancy.ca](https://wildlifeconservancy.ca)



## HELP US MAKE YOUR NEXT VISIT BETTER!

When you leave today, fill out our post-visit guest survey to let us know how your visit was!



### Your Toronto Zoo Mission:

Connecting people, animals, and conservation science to fight extinction.



### Your Toronto Zoo Vision:

A world where wildlife and wild spaces thrive.

The Toronto Zoo acknowledges the land we are on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit and the Williams Treaty signed with multiple Mississaugas and Chippewa bands.

Emergencies: 416-392-5902 General Enquiry: 416-392-5900 Email: [tzwebmaster@torontozoo.ca](mailto:tzwebmaster@torontozoo.ca)

CONSUMER IMAGE POLICY AND GUEST AWARENESS

During your visit today you may be filmed, taped or photographed by or on behalf of the Toronto Zoo. Your admission to the Zoo serves as your permission to use, record, reproduce, broadcast, sell and distribute all for any purpose any photographs, video, digital, audio or other recordings of you that may be made at the Toronto Zoo during your visit. The commercial use of photographs, video and film images of the Toronto Zoo, its animal population, staff and volunteers, is strictly prohibited without the full written consent of the Toronto Zoo.



Winter/Spring 2024

## ADVENTURES

- Conservation Carousel \$ Weekends
- Wildlife Health Centre Daily
- Wild Encounters \$
- Ontario Bat Educational Exhibit
- Greenhouse Daily
- Tundra Air Ride Weekends

Hours of operation vary depending on season and weather conditions

## FOOD

### Tundra Trek

- Caribou Café & Grill - LLBO Weekends & Holidays
- Pizza Pizza - LLBO Weekends & Holidays
- Palgong Bubble Tea Weekends & Holidays

### Front Courtyard

- Peacock Café / Tim Hortons Daily
- Beavertails Weekends & Holidays

### Africa

- Africa Restaurant - LLBO Daily
- Pizza Pizza - LLBO Daily

Alcoholic beverages available

Hours of operation vary depending on season and weather conditions

## GIFT SHOPS

- Zootique Gift Shop
- Eurasia Wilds Outpost
- Courtyard Kiosk

**!** Please note that some animals may not be visible in colder weather.

**Canadian Domain**

Weston Pond Lookout

First Nations Traditional Knowledge Trail

STEEP HILL Strenuous walk

**Africa Savanna**

Kesho Park

Serengeti Bush Camp

Kesho Park Headquarters

**Americas**

Mayan Temple Ruins

Tundra Trek

Australasia

Australasia Pavilion

Wildlife Marquee

Special Events Centre

Conservation Clubhouse

Discovery Zone

Learning & Engagement Auditorium

Core Woods

Exit

Admission

Guest Relations

Entrance

Membership Office

**Indo-Malaya**

Malyan Woods Pavilion

Indo-Malaya Pavilion

Canopy Classroom

**Eurasia Wilds**

Sumatran Tigers can temporarily be found here

Dr. Schofield Memorial Garden

**NO ACCESS BETWEEN AFRICA & INDO-MALAYA DUE TO CONSTRUCTION**

**PAVILIONS REMAIN OPEN**

**Zoo Tip!**

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We hope you enjoy your visit!

- Defibrillator
- Drinking Fountain Seasonal
- First Aid Centre/Family Centre\*
- Gift Shop
- Information
- Lockers \$
- Multi-faith Prayer and Spiritual Space
- Picnic Area
- Ticket Booth
- Wagons / Strollers \$
- Washrooms
- Water Filling Station Seasonal
- Wheelchairs

- PROGRAM & EVENT SITES**
- Canopy Classroom (Indo-Malaya)
  - Conservation Clubhouse (Discovery Zone)
  - Learning & Engagement Auditorium (Welcome Area)
  - Special Events Centre (Discovery Zone)

We appreciate your assistance and vigilance while you're visiting your Zoo. Should you notice unusual activity around any of the animal habitats please call the Zoo's Emergency Telephone Number at 416-392-5902.

**NO SMOKING**

**NO VAPING**

THIS IS A SMOKE-FREE & VAPORIZER-FREE PROPERTY. THANK YOU FOR NOT SMOKING.

\*The Centre is located between the African Rainforest Pavilion and Africa Restaurant. Lost children are brought to the Family Centre. The First Aid and Family Centre is available for baby changing and feeding (along with privacy for nursing mothers).